

CENTER *express*

THE UNIVERSITY OF KANSAS HOSPITAL • UNIVERSITY OF KANSAS MEDICAL CENTER

Diversion improvement reflects robust hospital performance

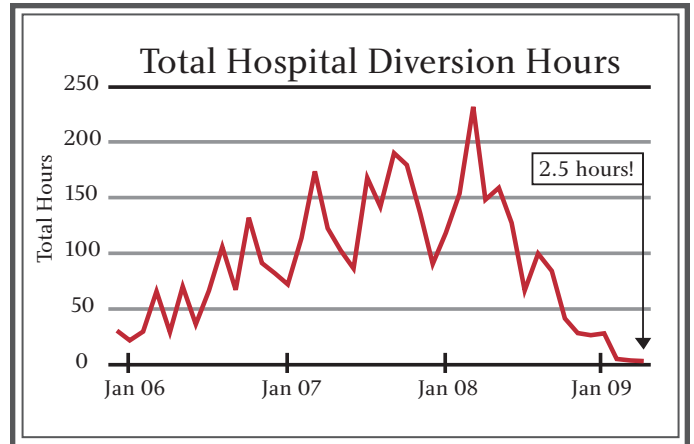
This spring marks an especially healthy period for The University of Kansas Hospital.

Diversion hours have plummeted. The hospital reported just 2.5 diversion hours in April, down from 231 hours in March 2008. This is the lowest level in four years. (Diversion is a measure of how often an Emergency Department diverts new or transfer patients to other facilities because no beds are

available in the hospital.)

One factor for the dramatic improvement was the ED's addition of eight exam rooms and 12 more staffers in February. The department also implemented several initiatives, including the Fast Track program, to speed treatment to patients.

Teamwork throughout the hospital played a key role. Employees in many departments tackled the challenge by focusing on improved daily bed-planning and



throughput – moving patients efficiently from admission to discharge.

“We didn’t expect the Emergency Department to handle this problem alone,”

said **Tammy Peterman, RN, MS**, the hospital’s executive vice president, chief operating officer and chief nursing officer. “We looked at the

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Faculty honored for teaching excellence



Gary Gronseth, MD



Judy Warren, RN, PhD



Michael Werle, PhD

Three University of Kansas Medical Center faculty received Chancellor’s Awards for Outstanding Classroom Teaching during KU Commencement Ceremonies May 17. The

prestigious annual awards honor KUMC faculty for teaching excellence. This year’s recipients:

Gary Gronseth, MD, professor and vice chair, Department of Neurology

Gronseth obtained his medical degree from the Medical College of Wisconsin and became program director of the U.S. Air Force’s neurology residency and chairman of the Department of Neurology at Wilford Hall Medical Center.

He joined KUMC faculty after retiring from the Air Force in 2002. He currently functions as the neurology hospitalist and is the evidence-based medicine consultant for the American

Academy of Neurology. Heavily involved in medical student and resident education, Gronseth has an international reputation for excellence in evidence-based neurology.

Judith Warren, RN, PhD, coordinator of the graduate healthcare informatics specialty track at the KU School of Nursing, and **Christine A. Hartley** Centennial professor of nursing

Warren has taught, published and conducted research in nursing

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issue from a hospitalwide perspective. By involving the physicians, nurses and hospital administrators, we achieved exceptional results in a short period of time.”

The hospital posted a number of performance improvements in its third quarter:

- Patient volume swelled. For the first nine months of the fiscal year, inpatient volume increased more than 7 percent and outpatient volume rose 11 percent compared to a year ago.
- These increases helped generate \$12.9 million in net income. The income will be reinvested in hospital programs.
- Employee turnover declined to less than 13 percent. When the Hospital Authority was created in 1998, turnover was 33 percent.

Hospital lauded for cardiac, stroke care

If there's a trifecta for cardiac and stroke patient care, The University of Kansas Hospital has earned it.

The American Heart Association and American Stroke Association recently recognized the hospital with three Get With The Guidelines awards:

- Gold Performance Achievement Award for 36 consecutive months of compliance with GTWG measures for stroke care
- Silver Performance Achievement Award for 12 consecutive months of compliance with GTWG measures for coronary artery disease care
- Bronze Performance Achievement Award for at least 90 consecutive days of compliance with GTWG measures for treating heart failure patients

No other hospital in Kansas or the Kansas City area garnered awards in all three GTWG disciplines.

“The secret to the success of our stroke program has been teamwork,” said **Gary Gronseth, MD**, medical director of the hospital's Primary Stroke Center.

Join the Heart Walk; time to register!

Be among the 750 people who have signed up to walk with our campus-wide Heart Walk team. It's not too late to register. The 2009 Kansas City Heart Walk begins at 9 a.m. Saturday, May 30, in Theis Park.

Family and friends are welcome to register. Register with your department team at kcheartwalk.org. For more information, contact **Ally Moore**, 5-5248, for hospital teams, or **Hallie Calloway**, 8-0606, for KUMC teams.

Westwood Campus goes green

Westwood Campus employees are now recycling paper, thanks to an environmental push launched this spring. Proceeds from the recycled materials benefit the Kansas City Heart Walk.

The large green-and-yellow recycling bin behind the campus, near the loading dock, can be used to recycle office paper, newspapers, magazines, shopping catalogs and mail.

What's not acceptable: patient materials and other sensitive information, plastic, glass, metals, trash, cardboard/paperboard and phone books.

The recycling effort was driven by Communications Services, working with Service Operations and Organizational Improvement.



Employees win I Impact Awards

Environmental Services and Central Transportation and Dispatch recognized employee excellence with the Fourth Annual I Impact Awards May 15. Recipients included (from left) **Frank Lyles, Kennedy Berry, Rachel Smith, Steven Webb, Jeff Brown, Bryan Henderson, Somvieng Khammanivong, Nancy Lopez and Gardenia Gordon**. Award winner not shown: **Willie James**.

eXtracurricular

Thursday, May 21

DERMATOLOGY JOURNAL Club: "Andrews Book Review," 2-3 p.m., 1107 Hospital.

ANATOMY & CELL Biology Seminar: "From Neural Crest to Peripheral Nervous System: How?" Frances Lefcort, PhD, 3:30-4:30 p.m., Lied Auditorium.

HISTORY OF MEDICINE Lecture: "The Infamous Tuskegee Syphilis Study: What More is There to Think About?" Susan Reverby, PhD, 6 p.m. reception, 6:30 p.m. lecture, Truman Forum Auditorium, Kansas City Public Library, Plaza Branch.

US, TOO, Prostate Cancer Support: Third Thursdays, 7-9 p.m., Rieke Auditorium. Information: 8-1227.

Friday, May 22

PEDIATRIC GRAND Rounds: "Pediatric Palliative Care: Why an Internist Needs to See Pediatric Patients," Christian Sinclair, MD, 8-9 a.m., Wahl Hall West Auditorium.

CLINICAL ONCOLOGY Journal Club: Heather Male, MD, and Priyanka Sharma, MD, 8:30-9:30 a.m., 3015 Sudler Auditorium.

Saturday, May 23

KUMC NIGHT AT THE WIZARDS: Campus employees, plus families and friends, receive 20 percent discount, 7:30 p.m., CommunityAmerica Ballpark. Information: www2.kumc.edu/hr/events/events.html.

Send calendar items to centerexpress@kumc.edu. Items must be received by noon on the Monday prior to publication.

Monday, May 25

DEADLINE FOR GOLF TOURNAMENT registration: benefits the Burnett Burn Center, tourney is Thursday, June 4, Prairie Highlands Golf Club, Olathe. Information: 913-481-8194.

Tuesday, May 26

ALZHEIMER AND MEMORY Seminar Series: "MRI Marker of Independent Functioning," Eric Vidoni, PhD, 4-5 p.m., 200 Landon Center on Aging.

Wednesday, May 27

INTERNAL MEDICINE Grand Rounds: "Lung Cancer From Chemotherapy to Signal Transduction Based Therapy," Chao Huang, MD, 8-9 a.m., 3015 Sudler Auditorium. Register: 8-3344.

OCCUPATIONAL HEALTH screenings: 2-5 p.m., Conference Room H, Westwood Campus.

HEAD AND NECK Cancer Support: Second and fourth Wednesdays, 4-5:30 p.m., Executive Conference Room 1, Westwood Campus. Information: 8-1227.

Thursday, May 28

CANCER & DEVELOPMENT BIOLOGY Seminar: "Induced Pluripotent Stem (iPS) Cells and Gene Replacement Therapy for Sickle-Cell Disease," Tim Townes, PhD, 8:45-9:45 a.m., Lied Auditorium. Information: smcclure@kumc.edu.

LUNG CANCER Support Group: Second and fourth Thursdays, 5:30-6:30 p.m., Atrium Conference Room, Westwood Campus. Information: 8-1227.

Friday, May 29

PEDIATRIC GRAND Rounds: "Are We Helping or Hurting? Ethical Issues in Medical Missions," Valeria Higinio, MD, 8-9 a.m., Wahl Hall West Auditorium.

Neuroscience nurses celebrate profession

The University of Kansas Hospital's neuroscience nurses – 100 strong – are celebrating Neuroscience Nurses Week through Saturday, May 23.

Kathrin Husmann, MD, neuro-intensivist with the hospital, will present a lecture on intracranial hemorrhage from 6-8 p.m. Thursday, May 21, in the Multipurpose Room on the Westwood Campus. She is an assistant professor of neurology at the University of Kansas School of Medicine.

The MoKan Blues Chapter of the American Association of Neuroscience Nurses sponsors the event.

Laptop encryption rolling out June 1

Federal legislation requires patient information be protected from unauthorized access or theft. To provide protection, The University of Kansas Hospital will install file encryption software on all laptops beginning Monday, June 1.

The encryption software enhances the security of the laptop's hard drive. The software operation is transparent to the user, with no significant impact on response times.

If you have a hospital laptop, you'll be contacted to take it to the ITS Service Desk. Installation will take approximately one day.

In addition to encryption, there are other steps you should take to keep your laptop secure. Be sure to sign off your laptop when you leave it. And keep your password separate from your computer.

Auxiliary gears up for spring bazaar

Homemade cookies, jewelry, Tupperware and paintings. Find these and other items at the Auxiliary Spring Bazaar.

The University of Kansas Medical Center Auxiliary will host the bazaar Thursday, May 28, and Friday, May 29. It will run 8 a.m.-4 p.m. in the hospital lobby and outside the cafeteria.

Along with the Gift Shops, the bazaar is a fundraising effort for the 200-plus member Auxiliary. All proceeds will be reinvested in the hospital and medical center through annual grants. This year, the Auxiliary presented \$54,800 in grants to support 28 staff projects – a 59 percent funding increase over last year.

Bike safety events need H.E.R.O.s

Local bike rodeos are looking for volunteers to help ease a frightening statistic: More than a half-million bicyclists head to emergency rooms each year with injuries. The University of Kansas Hospital's H.E.R.O volunteer program supports the sponsor, the Jake Clough Headstrong Foundation.

The next rodeo is the Second Annual Joel's Ride, 8:30-10 a.m., Sunday, May 31, at the Congregation Beth Torah, Overland Park.

Events include bike safety clinics, where kids and adults are properly fitted with bike helmets (free for kids, \$10 for adults), a bike safety inspection, and a bike skills and safety course. Volunteers take registrations and perform helmet fittings. To volunteer, contact **Liz Carlton, RN**, 8-5428, lcarterl@kumc.edu.

eXchange

Vehicles

2006 KAWASAKI ATV, Brute Force v-twin 750, new oversize tires, Warner Winch, photos, \$5,000 OBO. 785-640-4584.

2005 CHEVROLET EQUINOX, 115K, silver, AWD, 6-disc CD changer, new tires, roomy. 913-731-4501.

1966 MUSTANG CONVERTIBLE, 66K, candy apple red, all factory, 'pony' leather seats, garaged, \$20,000 negotiable. 913-980-9527.

For Sale

ANTIQUe FURNITURE, china cabinet, photos, \$250 OBO; dining room table, photos, \$100 OBO. 816-807-9807.

WEDDING GOWN, satin v-neck halter, beading on bodice, chapel train, size 26 slightly altered for height (5'4" bride), shoes, bag and box, photos. 816-898-2024.

TOSHIBA MONITOR, 37" LCD HD, 1080i/720p, use as TV and/or computer monitor, has some inputs. 816-309-2283.

BOOSTER SEAT, basic black, \$25. 816-616-4229.

KENMORE MICROWAVE, 0.7 cubic ft., black, good working condition, \$20. 816-984-3559.

INFLATABLE POOL, purchased last year, good condition, filter system, skimmer, cover, \$50. 913-244-7464.

BABY FURNITURE, crib, in great condition, \$75; Pack-n-Play, bassinet, changing station, light and nature sounds, \$50. 913-244-7464.

DOONEY & BOURKE PURSE, red with Tmoro brown leather signature quilt zip top, includes signature French quilt wallet, both new with tags, \$200. 816-419-8263.

SNOW PLOW AND SALT SPREADER, 7' Snowbear, never used; Mire tailgate spreader, 400-lb. capacity, used once, \$1,000 each or \$1,800 both. 913-660-4258.

IPOD NANO, purple 4th generation, 16GB, bought in February, USB cable, hard case, earphones, \$150. 816-516-1461.

NORDIC TRAC SKI MACHINE, Sequoia, NT275480, good shape, \$175. 913-209-2106.

Classified ads

Send classified ads to centerexpress@kumc.edu or post online at 24/7. Items must be received by noon Monday and will run as space is available.

POOL TABLE with all the accessories, \$50. 913-522-7114.

AIR HOCKEY TABLE, 8' x 4,' excellent condition, 2 fans, electronic scoreboard, 2 paddles, box of pucks, easy to assemble, price negotiable, photos. 913-645-4933.

RECORDS, more than 80 33s, Beatles, Santana, '30s-'40s swing era, Beethoven, Bach and more, \$50. Free working phonograph. You pick up. 913-660-4258.

KENMORE COLD SPOT FRIDGE, 5 years old, white, ice maker, excellent working condition, not needed in new house, you pick up, \$125. 913-205-8916.

Housing • FOR SALE

SHAWNEE HOME, 1.5 story, 3 BR, 2 BA, 2 half-BA, 1/3-acre fenced lot at end of cul-de-sac, open floor plan. 913-488-1458.

FAIRWAY HOME, minutes to campus, 5313 Falmouth, totally updated, new BA, kitchen, roof, exterior paint, furnace, AC. Bring offer. 913-226-4478.

• FOR RENT

RANCH HOME, north Overland Park, 3 BR, 1.5 BA, 1-car garage, full unfinished basement, available June 1, \$850/month. 913-485-8521.

APARTMENT, Overland Park, 1 block east of Metcalf, 2 BR, 1 BA, clean, updated, hardwoods, laundry room including washer/dryer, dogs/cats OK. 913-558-1083.

HOME, 3527 Wyoming, 2 BR, 1 BA, new kitchen/appliances, new windows, ceiling fans, new furnace/AC, water heater, great porch, quiet street, \$695/month plus utilities. 816-304-4013.

Free Pets

TWO LOVING CATS, neutered and declawed, 3 years old, litter-box trained, affectionate, photos. 913-845-3374.

Wanted

LCD TV, 15-40" flat screen. Send photo. 913-713-9354.

eXtra: Find these and other classifieds on the hospital intranet, 24/7, intranet.kumc.com.

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informatics since 1988. As an educator, she has actively incorporated Web 2.0 tools, social networking, simulations, and Second Life in her online courses.

In partnership with Cerner Corp., Warren helped adapt health record software to create SEEDS (Simulated E-hEalth Delivery System), of which she's program director, to teach students how to analyze data from virtual

patient case studies, simulations and clinical experiences, while developing informatics competencies.

Michael Werle, PhD, *associate professor in the Department of Anatomy and Cell Biology*

Werle joined KUMC in 1993 after postdoctoral research in neurobiology at Stanford University School of Medicine. At KUMC, he is director of the Interdisciplinary Graduate Program in the Biomedical Sciences. The program recruits 20

PhD graduate students to the university each year, preparing them to enter biomedical research labs. One of his chief tasks is helping match students with mentors to continue their PhD programs.

He teaches medical students modules in foundations of medicine, brain and behavior, musculoskeletal and cardiopulmonary, and a graduate course on developmental neurobiology.

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