

May 2010

For the Record

One patient. One record. One goal. Safe, high quality care.

MAC Clinics Make the Switch to O₂ May 10

It'll be here in a heartbeat. On May 10, Mid-America Cardiology clinics will transition from the Logician system to O₂. The transition will start with the five largest offices – the hospital clinic, Liberty, Tremont, State Avenue and the Overland Park clinic.

Staff from all 12 clinics will be trained the first week at the five offices, and in the second week, all the remaining clinics will also go live.

This go-live means we're moving even closer to our goal of one patient, one record across the continuum of care. Now, more of our patients' health information will be accessible in O₂.

For cardiology physicians and staff, the move to O₂ brings a lot of benefits:

- One system instead of two will bring all the patient's records – both inpatient and outpatient – together. You'll have access to the clinical information you need, including links to images and procedural reports, in a single patient chart.



Cardiologist Ravi Bhagat, MD, and Jennifer Staley, RN, Mid-America Cardiology EMR clinical director, get ready for the O₂ go-live in the cardiology clinics.

- It supports order entry, procedure documentation, reporting, results communication, and charging.
- You can configure SmartText shortcuts to pull in your most commonly used phrases as an easy timesaver.
- For staff, it'll be easy to see diagnoses, medications, history and other information that helps facilitate visit preparations and department work.

At-the-elbow support will be available for all users throughout the go-live. In addition, for this go-live, a team of eight cardiology superuser physicians will provide support for their partner physicians: Brian Weiford, MD; Jim Vacek, MD; Rhea Pimentel, MD; Matthew Earnest, MD; Jonathan Freeman, MD; Jay Nath, MD; Mark Wiley, MD; and Ryan Ferrell, MD.

E-prescribing Rolls Out May 10. Story on back.

E-prescribing Rolls Out May 10

O₂-based e-prescribing launches in Mid-America Cardiology, the cancer center and Westwood Internal Medicine on May 10. This is the second phase of an ambulatory launch; KU MedWest Pediatrics, Internal Medicine and Family Medicine clinics just completed a successful e-prescribing go-live in early April.

E-prescribing in O₂ is an electronic way to generate prescriptions and receive refill requests within a network of participating pharmacies. The clinics will see benefits that include legible prescriptions, defined dosages and quantities; reduced phone calls and call-backs to pharmacies; and an end to faxing issues.

The May 10 e-prescribing go-live coincides with Mid-America Cardiology's transition from Logician to O₂, and will use the same go-live support in the cardiology clinics.

DO YOU KNOW ...

John Hardin, DO

Resident, Physical Medicine and Rehabilitation

John Hardin loves technology. In his spare time, he built an online group calendar for his Rehab team and office manager. He also runs his own website and domain, and is comfortable with network management tools.

"I grew up with computers - I was practically born typing on a keyboard," he said.

But he wasn't a fan of O₂ when first introduced to it - he found it complex, not intuitive, time-consuming. After a learning curve, though, he now calls himself an O₂ advocate. Why? Data accuracy, eliminating the reliance on illegible handwriting, plus access to his patients' progress - anytime, anywhere.

Once, while checking O₂ from home late one night, he spotted a patient with a blood gas problem that had

not been addressed yet. He was able to coordinate and facilitate safe transfer of the patient to the ICU for closer observation. That's when he knew O₂ would help him improve patient outcomes.

Hardin holds a special spot in O₂ history. He's the only one (so far!) who has called in a HEAT ticket to the ITS service desk to simply register his appreciation for O₂.

It was the addition of the summary window that prompted the appreciation. He found that simple addition let him work from two O₂ areas at once - a much better solution than logging on twice to O₂ to bring up two screens (which he did sometimes) or printing out notes and working from paper.

O₂ still has room for improvement, he notes. He suggests integration with Dragon dictation and better



downtime processes. He'd also like an improvement of discharge orders/re-admit orders

for inpatient rehabilitation. Hardin works closely with Harvinder Deogun, MD, another PGY-3 resident in Rehab and a resident superuser, who has designed several templates for O₂ and suggested order sets for the Rehab department that are currently under way.

"I'm very excited about O₂ order management," Hardin said. "There've been many times I'd like to enter orders - it would be phenomenal to be able to round and place orders right then and there."

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